

**PLASTIC SURGERY PRACTICES**

# Plastic Surgery Consultation Room Checklist

A practical planning guide for touchscreen patient education, before-and-after conversations, consent support, recovery guidance, and premium consultation room workflows.

<b>Best used for</b>	<b>How to use it</b>	<b>Next step</b>
Room planning, content readiness, workflow design, and launch conversations.	Walk through each section with operations, providers, and patient experience owners.	Use the completed checklist to scope a LuminaTouch demo or pilot.

## 1. Consultation goals

- ? Identify which procedures need the most visual explanation in the consultation room.
- ? List the questions patients ask before committing to a procedure or treatment plan.
- ? Clarify expectations, recovery timelines, risks, and next steps before the provider enters.
- ? Decide where financing, scheduling, coordinator prompts, and post-consultation handoffs belong.

## 2. Content readiness

- ? Prepare procedure education and plain-language explainers for high-interest procedures.
- ? Create recovery milestone content, activity restrictions, and post-care expectations.
- ? Organize consent support, document links, photo-policy reminders, and privacy language.
- ? Build before-and-after discussion context without making the screen feel promotional.
- ? Define which resources patients should keep after the visit through QR or follow-up handoffs.

## 3. Room workflow

- ? Map what patients see while waiting, during the consult, and after the treatment plan discussion.
- ? Identify staff prompts that should happen before the provider enters.
- ? Define where provider cast, 3D anatomy, diagrams, or photos support the care conversation.
- ? Create a room-ready follow-up path for recovery instructions and next appointments.

## 4. Brand and experience

- ? Make the screen feel premium, calm, and aligned with the practice brand.

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- ? Avoid generic advertising loops or content that feels disconnected from the visit.
  - ? Tailor content by procedure, provider, room type, or location when useful.
  - ? Confirm the experience supports trust, clarity, and patient confidence.
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## Launch metrics to discuss

- ? Consultation-to-booking conversion
- ? Procedure education engagement
- ? Brochure or resource downloads
- ? Follow-up QR scans
- ? Staff and provider feedback
- ? Patient confidence feedback

**Ready to plan the room experience? Request a LuminaTouch demo at [luminatouch.io/contact.html](https://luminatouch.io/contact.html)**

LuminaTouch is not an EHR replacement. It is a clinic-controlled touchscreen experience layer for education, workflow support, and room engagement.